

Resident Perception Tracker

|                              | Marks out of 10          |                        |              |                    | Percentage of residents who thought this was a key issue/problem |                  |           |            |               |            |          |                    |               |       |
|------------------------------|--------------------------|------------------------|--------------|--------------------|--|------------------|-----------|------------|---------------|------------|----------|--------------------|---------------|-------|
|                              | How clean is the street? | How clean is the area? | LCC efforts? | Residents efforts? | Wheely bins  | Waste in gardens | Shop bins | Shop waste | Street litter | Flytipping | Dog mess | Housing conditions | Bin yards etc | Other |
| <b>Initial Zone Baseline</b> | 5.6                      | 5.3                    | 5.8          | 4.0                | 68%  | 57%              | 27%       | 10%        | 79%           | 52%        | 37%      | 20%                | 1%            | 7%    |
| <b>6 Month Tracker</b>       | 5.8                      | 5.6                    | 5.9          | 3.0                | 33%  | 36%              | 18%       | 7%         | 47%           | 31%        | 39%      | 13%                | 5%            | 5%    |
| <b>12 Month Tracker</b>      | 5.8                      | 5.0                    | 5.8          | 4.4                | 38%  | 28%              | 10%       | 6%         | 64%           | 44%        | 31%      | 18%                | 0%            | 0%    |



| Enforcement Service Requests | Cases Identified | Notices Served | Notices Complied | FPNs Issued | FPNs Paid | FPN Value  | Ongoing Prosecutions | Streets Service Requests | SRs Identified |
|------------------------------|------------------|----------------|------------------|-------------|-----------|------------|----------------------|--------------------------|----------------|
| Dog Fouling & Signage        | 2                |                |                  |             |           |            |                      | Litter Bin Empty         |                |
| Commercial Waste             | 10               | 3              |                  |             |           |            |                      | Litter Bin Request       |                |
| Domestic Waste               | 159              | 144            | 73               | 3           | 1         | £75        |                      | Litter Bin Repair        |                |
| Fly Tipping                  | 6                | 1              | 1                |             |           |            |                      | Bulky Request            | 13             |
| Litter Problems              | 2                |                |                  |             |           |            |                      | Dog Fouling              | 1              |
| Waste in the Garden          | 128              | 86             | 77               |             |           |            |                      | Fly Tip                  | 54             |
| Obstruction                  | 2                |                |                  |             |           |            |                      | Footpath Sweeping        | 4              |
| Overgrown Vegetation         | 3                |                |                  |             |           |            |                      | Ginnet                   | 1              |
| Gullies to Highways          | 1                |                |                  |             |           |            |                      | Graffiti                 | 8              |
| Housing Defect               | 1                |                |                  |             |           |            |                      | Gully                    | 14             |
| Housing Dirty                | 1                |                |                  |             |           |            |                      | Litter Complaint         | 2              |
| Housing Other                | 1                | 1              | 1                |             |           |            |                      | Dead Animal Removal      |                |
| Housing Vacant               | 8                | 1              |                  |             |           |            |                      | Road Sweeping            | 1              |
| Drainage                     | 9                | 3              | 3                |             |           |            |                      |                          |                |
| Bin Left out on the Street   |                  |                |                  |             |           |            |                      |                          |                |
| Accumulation of Faeces       | 1                |                |                  |             |           |            |                      |                          |                |
| Abandoned Vehicle            | 1                |                |                  |             |           |            |                      |                          |                |
| <b>Totals:</b>               | <b>335</b>       | <b>239</b>     | <b>155</b>       | <b>3</b>    | <b>1</b>  | <b>£75</b> | <b>0</b>             | <b>Total:</b>            | <b>98</b>      |

**Main Issues Identified via Perception Surveys**  
Street Litter & Fly Tipping

Date Work in Zone Commenced: May 2012  
Number of Domestic Properties: 546  
Number of Commercial Properties: 30

**Environmental Action Officer's Report**

The main causes of the key issues identified by residents are bins left on streets and fly tipping. Officers have issued section 46 notices on domestic properties who have been leaving the bins out in the streets on non-collection days and fixed penalty notices will be issued to repeat offenders.

Over the next 6 months officers will be visiting the area weekly to identify property's that have already been issued legal notices and issued fines or prosecute.

All fly tipping incidents will be investigated and where ever possible evidence taken and offenders dealt with through tough legal action

Officers will also be look at why people are fly tipping in the area and ensuring local residents are fully aware of the councils free bulky collection service and opening times of the household waste sites.

The time line plan for the next resident survey trackers are early November 2013 and then early May 2014.

**Legal Action/ Completed Prosecutions**

No Prosecutions have yet been undertaken in this Zone.